Ohio Society of Health-System Pharmacists (OSHP) 2018-2021 Strategic Plan

Our Patients and Their Care

- Goal: Advocate for laws, regulations, and standards to improve patient care
  - Obj: Collaborate with legislators and regulators to ensure all policies and standards addressing pharmacy practice adequately meet the needs of patients.
  - Obj: Maximize opportunities for students, interns, pharmacists and pharmacy technicians to improve patient care as healthcare is transformed by legislation and regulation.
  - Obj: Develop and disseminate guidelines, best practices, and professional policies to elevate pharmacy practice across the continuum of care.
- Goal: Facilitate the preparation and advancement of the pharmacist workforce
  - Obj: Collaborate with key stakeholders to ensure that the student pharmacist workforce is educated, trained, and prepared for evolving pharmacy practice.
    - Tactic: Expansion (number and diversity) Internship programs, curriculum changes, relationship building with colleges of pharmacy.
  - Obj: Support and encourage professional development of the pharmacist workforce.
    - Tactic: Post-graduate training, continuing education, board certification.
- Goal: Facilitate the preparation and advancement of the pharmacy technician workforce
  - Obj: Support and encourage professional development of the pharmacy technician workforce.
  - Obj: Collaborate with key stakeholders to ensure the pharmacy technician workforce is educated, trained, and prepared to serve as patient care support members on interprofessional teams.

Our Members and Partners

- Goal: Grow, retain and engage diverse membership
  - Obj: Maintain a high level of membership satisfaction and value.
    - Potential tactic: satisfaction surveys
    - Potential tactic: annual report publication
    - Potential tactics: (to be determined) around technicians, pharmacists, student pharmacists, new members, rural hospitals, transplanted pharmacists
  - Obj: Provide ongoing opportunities for Past Presidents/board members to contribute to OSHP activities and initiatives.
- Goal: Foster partnerships with other organizations to advance patient care
  - Obj: Other Ohio healthcare organizations
    - Potential tactics (to be determined): OPA, BOP, OHA, COPs, COHCA, ASHP, others
  - Obj: Evaluate lobbying power
Our Organization and Our Performance

• Goal: Maintain effective financial management
  o Obj: Provide financial transparency to OSHP membership.
  o Obj: Assure a fiscally responsible annual budget process that accurately forecasts revenue and expenses, prioritizes allocation of resources in alignment with strategic priorities, and ensures a strong financial basis for OSHP operations.
  o Obj: Develop new partnerships and services to support member needs and sustain financial viability.
  o Obj: Maintain an appropriate reserve fund to sustain OSHP long-term viability.
• Goal: Foster effective and engaged governance
  o Obj: Identify and cultivate a diverse and inclusive pipeline of future member leaders and encourage their active participation in OSHP/ASHP.
  o Obj: Provide ongoing development of Board members and officers on governance best practices.
  o Obj: Effective succession planning at all levels of the organization.
    ▪ Tactic: continuity of organizational leadership
    ▪ Tactic: succession planning for directors
    ▪ Tactic: division leadership structure
• Goal: Effectively optimize organizational infrastructure
  o Obj: Optimize efficiency of staff and management support services.
    ▪ Tactic: Evaluate association benchmarking data to determine goals
    ▪ Tactic: Determine/explore appropriate legislative/regulatory support
  o Obj: Optimize efficiency of Division structure and role.
    ▪ Tactic: Develop needs assessment for each Division
    ▪ Tactic: Evaluate appropriateness of current Division structure
    ▪ Tactic: Evaluate need for Director-Elect positions
  o Obj: Develop and engage local affiliated chapters in their efforts to improve patient care and advance pharmacy practice.
    ▪ Tactic: Foster leadership development and effective board governance at the local level
    ▪ Tactic: Provide guidance to assist in the strategic goals
  o Obj: Effectively leverage technology solutions to create strategic advantages and enhance operational excellence.